



RICHWAY & FUJI BIO INC.

1314 South King Street Suite 520, Honolulu, HI 96814
Tel: (808) 589-2800 Toll-Free: 1-855-338-6410 Fax: (808) 597-1651
www.richwayandfujibio.com

TRADE-IN POLICY

Effective January 5, 2020.

Trade in your Richway & Fuji Bio products and apply a credit towards your new purchase.

Products eligible for the Trade-In Program:

- Biomat®
- Orgone Biomat™
- Bio-belt™
- Amethyst Pillow
- BioAcoustic Mat™
- BioAmethyst Cushion™
- Quantum Energy Pad®
- Quantum Energy Comforter™
- Alkal-Life™
- Rejuvena™

How it works:

1. Trade-in for equal or greater value:

Receive a 30% credit from your original purchase price towards a product of equal or greater value.

- Trade-in for a product of equal value

Example:

Biomat® Professional → Biomat® Professional

Original Purchase Price \$1450 x 30% = \$435 (credit)

Current Purchase Price \$1750 - \$435 (credit) = **\$1,315**

- Trade-in for a product of greater value

Example:

Biomat® Professional → Biomat® Single

Original Purchase Price \$1450 x 30% = \$435 (credit)

Current Purchase Price \$2600 - \$435 (credit) = **\$2,265**

2. Trade-in for lesser value:

Receive a 30% credit toward a product of lesser value.

Example:

Biomat® Professional → Biomat® Mini

Original Purchase Price \$670 x 30% = \$201 (credit)

Current Purchase Price \$700 - \$201 (credit) = **\$499**

* Richway & Fuji Bio Inc. reserves the right to change any of the terms and conditions contained in this Trade-In Policy, at any time and in its sole discretion. Any changes will be effective immediately upon posting of the revisions on the Site. You are responsible for reviewing the notice and any applicable changes. Changes may be posted without notice to you.

How to request a trade-in:

1. Contact us by phone or email to request a Return Merchandise Authorization (RMA) number.

Tel: 808-589-2800, ext. #114.
Toll-Free: 855-338-6410, ext. #114.
Email: rma@richwayusa.com

2. Be prepared to provide the following information:
 - Richway Invoice (RI) number from your purchase
 - Name of the original purchaser
 - Product's Serial Number (SN)
 - Order and shipment information for your new purchase
3. We will send you a Trade-In Application and a draft of your new order. Please complete and sign both forms and return via email or with your product.

How to send in your product:

1. Determine which products need to be returned.

- Trade-ins within 1st year of delivery:

For trade-ins on products that are still within the 1st year from date of delivery, we request that all parts are to be returned in order to complete the trade-in.

- Biomat® / Orgone Biomat™ / Bio-belt™ / BioAcoustic Mat™:

For these products, we only require the return of the controller and a photo of the product with the serial number (must be clear / legible).

- Alkal-Life™ Lease Units:

For leased Alkal-Life™ units, we are currently extending the service of sending you an electronic label for the return of the unit.

- All other products:

For all other products, we require you to send us the entire product.

2. Pack your product for return.

- Pack items securely.
- Write or print the RMA number on the outside of the package. The RMA number should be legible and in a visible area.

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- Note: Products shipped to us without an RMA number will be refused and/or returned to the sender. Richway will not be responsible for packages that are shipped without an RMA number.

3. Ship your product, postage paid to:

Richway & Fuji Bio Inc.
1314 S. King St., Suite 520
Honolulu, Hawaii 96814

- Package(s) must have a tracking number. UPS, FedEx and USPS shipments can be tracked.
- If sending via USPS, you may insure your product at your discretion, but the insurance receipt cannot be used for tracking.
 - Any package(s) shipped to Richway are considered the customer's property and responsibility until it is received. The customer is responsible for monitoring and ensuring their shipment is received by Richway. Please keep your tracking number on record to monitor your shipment.
- If you are sending your Trade-in Application Form, Order Form, and/or a check payment, please enclose these securely in an envelope and tape it to the product.
- Make checks payable to **Richway & Fuji Bio Inc.** and indicate the RI number in the reference section.

How to receive your new product:

1. Your new order will be processed once we receive your product, Trade-In Application and Order Form.

Terms and Conditions:

1. Credit from one trade-in product may be applied to the purchase of one new product only. More than one product cannot be traded in to receive a greater discount on a new product.
2. Trade-in orders count towards Business Volume / Points but does not count towards Commission or Product Certificates.
3. Trade-in orders and Product Certificate orders are not eligible for trade-in. Once you've traded-in a product, the associated warranty for that product will be void.
4. Customers are responsible for disposing of the mat portion of the Biomat® / Orgone Biomat™ / Bio-belt™ / BioAcoustic Mat™ products according to their state or local regulations.

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RMA # _____
(For company use only)

TRADE-IN AGREEMENT FORM

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Richway Invoice (RI) Number of product being traded in: _____

Name of the original purchaser (if any): _____

Product being traded in: _____

Serial Number *(for 7000MX models only)*: _____

Terms & Conditions:

1. Credit from one trade-in product may be applied to the purchase of one new product only. More than one product cannot be traded in to receive a greater discount on a new product.
2. Trade-in orders count towards Business Volume / Points but does not count towards Commission or Product Certificates.
3. Trade-in orders and Product Certificate orders are not eligible for trade-in.
4. Once a product has been traded-in, the associated warranty for that product will be void.
5. Richway & Fuji Bio Inc. will instruct customers which parts are required to be returned, as it may vary per product.
6. Customers are responsible for disposing of the mat portion of the Biomat® / Orgone Biomat™ / Bio-belt™ / BioAcoustic Mat™ products according to their state or local regulations.
7. Richway & Fuji Bio Inc. requires products that are still within the 1st year from the date of delivery to be returned with the same parts from original purchase. Ex: For Biomats - Mat portion of Biomat, Controller, and Carry Case must be returned.
8. Packages sent to Richway & Fuji Bio Inc. must clearly indicate the RMA number on the outside of the package. Products shipped with a missing or illegible RMA number will be refused and/or returned to the sender.
9. Packages must have a tracking number. Insurance receipts cannot be used as tracking.
10. Packages shipped to Richway & Fuji Bio Inc. are considered the customer's property and responsibility until it is received. The customer is responsible for monitoring and ensuring their shipment is received by Richway & Fuji Bio Inc. Customers should keep their tracking number on record to monitor the shipment.

I have read and accept the terms and conditions of this agreement.

Signature _____ Date: ____/____/____